

Diabetic Bake Shop™ Pickup and Delivery Policy

Effective Date: April 19, 2025

1. General Policy

Diabetic Bake Shop™ offers local pickup and delivery services only. No shipping services are provided.

2. Scheduling

All pickup and delivery times are scheduled at the time of order. All times are estimates and not guaranteed.

3. Customer Availability Requirement

Customers or designated recipients must be present and available at the scheduled time. Failure to be available may result in cancellation of delivery or pickup without refund.

4. Delivery Completion Definition

Delivery is considered complete when the order is handed to the customer or left at the delivery location provided at the time of order.

5. Right to Leave or Refuse Delivery

We reserve the right to leave the order at the provided delivery location if no one is available, or to cancel delivery if conditions are deemed unsafe or unsuitable.

6. Transfer of Responsibility

All responsibility and risk transfer to the customer upon pickup or delivery completion as defined above.

7. Product Handling

Products are perishable and require proper handling. We are not responsible for damage, loss, or degradation occurring after transfer.

8. No-Show and Failed Pickup

If the customer fails to pick up an order at the scheduled time, the order may be forfeited without refund or subject to rescheduling at our discretion.

9. Delivery Limitations

Delivery is available only within designated service areas and may be limited based on operational capacity.

10. Delays

We are not responsible for delays caused by factors outside our control, including traffic, weather, or unforeseen circumstances.

11. Refusal of Service

We reserve the right to refuse or cancel delivery or pickup services at our discretion for safety, logistical, or operational reasons.

12. No Liability After Transfer

Once the product has been picked up or delivered, all liability is assumed by the customer, including handling, storage, and consumption.

13. Force Majeure

We are not responsible for failure or delay in performance due to events beyond our control, including weather, power outages, or supply disruptions.

14. Severability

If any provision of this policy is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

15. Policy Updates

We reserve the right to update or modify this policy at any time. Continued use of our services constitutes acceptance of any changes.

16. Contact Information

Diabetic Bake Shop™
1719 Treasure Hills Blvd
Harlingen, TX 78550
info@diabeticbakeshop.com
956-391-9424